

Dear Members,

We have all seen the news concerning Novel Coronavirus (COVID-19). **We urge you to follow the instructions of the NC Department of Health and Human Services. Which includes get your news from a credible news source. Do not get updates from social media.** Apparently, there are many scams and false information being presented as facts.

Bragg Mutual FCU is taking a proactive approach to protecting the health and finances of our membership and staff. Our offices remain open during normal business hours.

Below is a list of precautions the Credit Union is taking in order to be prepared in the event of an expanded health emergency, while continuing to stay focused on serving you.

Prepare Along with Us

Preparing for a public health emergency also includes your finances and being able to still get checks deposited and bills paid as you have planned. You can prepare for emergencies by making sure you are set up for our online and mobile services.

Need to make a deposit or payment? You can use the following options at your convenience:

Drive Up Windows are open – Please consider using our drive-up window at the Village Drive and Downtown Fayetteville offices.

Use Internet Banking – Enroll in online banking. You can conduct most of your banking transactions from your home or office. You may enroll from this website by clicking the Login page in the top right-hand corner. From there, login or enroll to access your accounts. You can check your balances, transfer money and pay your bills.

Remote Deposit Capture (RDC) -You can easily download our mobile app on your smart phone or tablet and make check deposits by taking a picture of the front and back of your check. Now is a great time to download the app, if you haven't already. You can give us a call, for your security, to advise us you are using the mobile app, and you may download the app [here](#).

ACH Payment Forms-You can set up payments to your loans from another financial institution by setting up ACH origination payments.

ATMs Available 24/7-You can easily deposit cash and checks at any CO-OP Shared Branch ATMs using your debit card. For members who do not live near an ATM, your membership gives you the benefit of using a Shared Branch ATM without incurring an out-of-network fee. The CO-OP network has over 30,000 Shared Branch ATM's to find one near you, click [here](#).

Ongoing Precautions in Branches & Main Office:

All employees who may be experiencing a fever, flu or symptoms linked to coronavirus are being asked to either stay home and rest or work remotely from home until fully recovered, but not to come into the branches or offices to work.

All staff have been asked to wipe down their work areas and public spaces regularly with cleaning solutions and disinfectant wipes.

If you have any questions, please feel free to call us at 910-222-1500.

Stay healthy and thank you for being our member,

Steve Foley
President/ Chief Executive Officer
Bragg Mutual Federal Credit Union